

## **Return & Exchange Policy**

If you're looking to return or exchange your order for whatever reason, we're here to help! We offer limited returns or exchanges within 30 days of purchase. You can return or exchange your product if you:

- a. received the wrong items
- b. your product was received damaged.

If you received the wrong product or your product was received damaged you have 10 days from the date of delivery to notify us of the incorrect order completion or damage and to request a replacement item or a refund to the original payment method.

Please note the following exceptions to our return and refund policy:

- Discounted items are final and cannot be returned or exchanged
- Returned items must be in the purchased condition, have tags still on and be returned in original product packaging.
- Returned items must have no visible signs of wear or use

To initiate a return or exchange, please complete the following steps:

Send an email to [support@iclegacy.com](mailto:support@iclegacy.com) Please include your email address (the email address associated with your order) and a screenshot of your order receipt. Please include ORDER EXCHANGE or ORDER RETURN in the subject line. Clearly identify the products you wish to return or exchange from your order. Please also include a detailed explanation of why you are requesting a refund or exchange. Include pictures of the items and packaging.

Please send all Returns or Exchanges to:

IC Legacy LLC  
C/O Support Department  
18 First Ave  
Westbury NY 11590

Additional Information:

Refund, replacement product, or store credit will be processed within 3 days of returned products being received. (We have no control over the length of time your financial institution takes to complete transactions). Customers are responsible for return shipping except in the case of an improperly filled order. Please keep the tracking information for your return or exchange. We will only process requests once the products have been returned. It will be your responsibility to track your package and insure delivery.

Please email [support@iclegacy.com](mailto:support@iclegacy.com) with any questions or concerns and for further clarification of our policies.